

TRICARE Retiree Dental Program *Enhanced Program Benefits Booklet*

International Dentist Referral Service Change, Effective July 18, 2009

Following is updated information based on a change in Delta Dental's international dentist referral service that applies to enrollees in the Enhanced and Enhanced-Overseas TRICARE Retiree Dental Programs. We encourage you to make note of this important update to the "Emergency Dental Care Overseas" section of your Enhanced Program Benefits Booklet (pgs. 45-46).

Please note that other than the updated verbiage below, the existing policies, procedures and benefit structure of the Enhanced TRICARE Retiree Dental Program and all remaining information contained in the Benefits Booklet for the Enhanced Program should be considered current and in force.

Finding a Dentist Overseas

Although Delta Dental does not maintain a participating TRDP dentist network outside the enrollment area listed above, Enhanced TRDP enrollees who require emergency treatment while traveling have many other options for finding a dentist overseas. Besides a referral from your local dentist or from friends or family who are living overseas, the American consulate, American embassy and even the hotel concierge in the country in which you are visiting may be able to help you locate a dentist.

Enhanced TRDP enrollees needing emergency care overseas may also select a dentist from the overseas host nation provider search tool, available on the TRDP web site, or search a list of dentists and dental clinics in foreign countries, provided through Delta Dental's international dentist referral service.

Overseas Host Nation Provider Search Tool

Enrollees in the Enhanced TRDP may obtain a list of overseas dentists from the overseas host nation provider search tool, located online at www.trdp.org. This list of host nation providers will be updated regularly, so enrollees seeking emergency dental care overseas should check the TRDP web site frequently for the most current list of available dentists.

This directory of Host Nation Providers servicing the TRICARE Retiree Dental Program is provided to you for your information. The listed dentists have been found to have met certain minimum standards established by the US Department of Defense. Inclusion on this list does not constitute an endorsement by the US Government, or by Delta Dental of California, its agents or subcontractors, nor does it constitute any representation or warranty as to the credentials or quality of care rendered by any listed dentist.

Delta Dental's International Dentist Referral Service

Another option for locating an overseas dentist is Delta Dental's international dentist referral service. Enrollees in the Enhanced Program may call the referral service toll-free within the U.S. at 888-558-2705 or call collect from outside the U.S. at 312-356-5971.

When you call the international referral service from outside the U.S., you must first dial the international dialing code from the country in which you are located and then the country code for the U.S. (dial "1"). Be sure to tell the assistance coordinator that Delta Dental is your dental coverage carrier, and specify the city and country in which you are looking for a dentist. Multi-lingual assistance coordinators are available 24 hours a day, 365 days a year to help you find an overseas dentist.

Note that dentists listed with the international referral service are not contracted or otherwise affiliated with Delta Dental, and assistance coordinators cannot answer specific questions about your TRDP coverage. If you have questions about your TRDP coverage or obtaining a claim form, please contact Customer Service at 888-838-8737.