

Important information about the enclosed x-rays

The enclosed x-rays have been scanned electronically by Delta Dental Federal Services and assigned a unique, ten-digit number through National Electronic Attachment, Inc. (NEA). When these x-rays were prepared for return, a mailing label containing your office address and NEA number was generated and placed on the outside of the return envelope. The NEA number is located directly above your address.

Please copy this number to the corresponding patient's chart. That way, if you first submitted a full-mouth set of x-rays with a claim for a crown on tooth number three, for example, and six months later the same patient needs a crown on tooth number 14, you will not need to submit these x-rays a second time unless the patient's oral health conditions changed and necessitate new films. Simply write the patient's NEA number in the narrative or comments area of the new claim, and we will process the claim using the previously scanned x-rays that are already on file—it's that easy!

Please note that if you do not keep a written notation of the patient's NEA number, we will be unable to provide it to you or retrieve your x-rays at a later time.

